

Matrix Update and OneHome Client Portal



NorthstarMLS

For your Information. For your Success.

Matrix Update and OneHome Client Portal

- ▶ NorthstarMLS and Matrix vendor CoreLogic are upgrading our Matrix MLS to its newest technology platform.
- ▶ The updates to Matrix are not major changes to how you use the system, but improvements that incorporate input from both agents and brokers towards a better MLS experience—more modern, efficient, fewer clicks.
- ▶ Technology improvements that allow us to launch the new OneHome client portal and more enhancements coming soon, including a revamped CMA.
- ▶ Data improvements that bring us closer to national real estate industry standards.

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- ▶ Because most of your personal settings do not transfer over to the updated Matrix, there are a list of one-time action items for everyone to take in the updated system.
- ▶ Action items checklist is linked in the news screen announcement [and here](#).
- ▶ Chief among the action items: All your Contacts, saved searches and auto-emails have been converted to the updated Matrix. But the auto-emails are not activated. Check the search criteria and then reactivate in the updated system to move your clients to the OneHome Portal. (Don't forget to deactivate them in the current system if you do it before Feb 23)

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- ▶ The updated Matrix system is available now (running in parallel with the current system). So, you can start now and complete your list before the final cutover.
- ▶ New URL for the updated Matrix system:
<https://matrix.commondataplatfrom.com>
- ▶ The final cutover is scheduled for Tuesday night, February 22 when the current system will become “read-only,” any auto-emails still active there will automatically deactivate, and live data will be available only in the updated system.

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- ▶ Everyone should attend both the Matrix Update webinar and the OneHome Client Portal webinar. They are only 30 minutes each and will give you all the information you need.

The schedule and registration links are on the Matrix news screen and here:

Matrix Update Webinars:

[Feb 15, 2022 2:00 PM](#)

[Feb 17, 2022 10:00 AM](#)

[Feb 22, 2022 10:00 AM](#)

[Feb 24, 2022 2:00 PM](#)

OneHome Client Portal Webinars:

[Introduction to OneHome on Feb 16, 10:00 AM](#)

[Introduction to OneHome on Feb 23, 12:00 PM](#)

Matrix Update and OneHome Client Portal

- ▶ Recorded Versions of the webinars:

[Matrix Update Webinar](#)

[OneHome Client Portal Webinar](#)

- ▶ Questions?

- ▶ Contact the NorthstarMLS Help Desk at 651-251-5456 or help@northstarmls.com, M-F 8:00-5:00.